

## LACDMH UNVEILS AN ALL-NEW LOOK TO ITS PUBLIC WEBSITE

By Karen Zarsadiaz, Public Information Officer II

On Tuesday, June 28<sup>th</sup>, the Los Angeles County Department of Mental Health (LACDMH) will be the fourth County department to reveal its brand-new internet look. With the same address ([dmh.lacounty.gov](http://dmh.lacounty.gov)), the newer website promises to be more user-friendly and easier to navigate.

“This is part of the push to standardize the user experience when you log onto a County website. Regardless of the website, the look and the feel should be similar across County departments,” stated Mark Cheng, LACDMH Manager, Enterprise Project Management Division, Chief Information Office Bureau. “The new LACDMH website will offer enhanced functionality, like improved search features, for constituents who visit.”

With the collaboration of the Internal Services Department (ISD) and the County Chief Information Office (CIO), Los Angeles County departments and agencies will eventually roll-out updated websites that will all have a similar look and feel. This was an effort that took the collaboration of many. In all, it took about two years to create, approve and implement the new layout. Members of the LACDMH Web Governance Committee (WGC) were credited for their involvement in the process.

“This is all because of the commitment of the Committee and their diligence to meet over a two-year period. They helped gather the appropriate requirements to ensure the public-facing website represents the best interests of LACDMH,” Cheng explained. “I also want to give credit to the Web Development Group (Robert Rivera, Sharon Vinh, Allen Fernandez and Diane Zordilla) for what they did to get this up and running.”

Members of the LACDMH WGC include: Virginia Borrero, Terri Boykins, Anna Bruce, Irma Castaneda, Mark Cheng, Jose Cortez, Nahed Guirguis, Youngsook Kim-Sasaki, Gladys Lee, Ansara Lewis, Diane Mendez, Kumar Menon, Bryan Mershon, Chandler Norton, Mary Ann O'Donnell, Mark Parra, Kathleen Piché, Lise Ruiz and Judith Weigand-Miller.

Unlike the former website, the newer, brighter, user-friendly website will have new features such as visitor feedback, an enterprise calendar, easy-to-use search capabilities for resources and improvements on allowing providers/contractors to conduct business with LACDMH.

Look for the new website to come on-line ([dmh.lacounty.gov](http://dmh.lacounty.gov)) in the late afternoon of Tuesday, June 28<sup>th</sup>.